University Libraries Strategic Plan

2022-2027

Strategic Planning Task Force Committee
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University Libraries
Appalachian State University
2022-2027
MISSION
Appalachian State University Libraries are essential teaching and research partners inspiring and guiding all who pursue knowledge.

VISION
We are dynamic partners in the campus and online learning communities in support of the university’s mission and strategic directions. Our collections, facilities, services, technology, and instruction contribute to the educational success of students, staff, and faculty and are a vital part of the research lifecycle and other creative endeavors. Building on our values of service, innovation, diversity, equity, inclusivity, and engagement, we are dedicated to the goal of providing full and equitable access to information resources.
VALUE STATEMENTS

- Responsive and timely service to student and faculty learning and research needs
- Equitable and barrier-free access to services and resources
- Embracing and respecting diversity in all its forms
- An acknowledgement and examination of the role of systemic structures and inequities
- Effective collaborations and partnerships with campus and community
- Thoughtful and respectful listening and dialog with each other and those we serve
- Employee professional and personal development and empowerment
- Intellectual freedom and critical discourse
- Innovation and creativity
- Sustainable and flexible approaches to resources and services
Provide Transformational Educational Experiences

Engaged faculty and student relationships are essential to student success and an effective academic curriculum. Our library services are tailored to departmental needs and incorporate library liaisons as teaching partners and facilitators of student learning.

Strengthen and promote the libraries’ teaching and research roles through full implementation of our liaison program and targeted service improvements.

Develop, assess, and improve spaces, tools, and services (both in-person and online) to advance student and faculty success.
Advance Creativity, Research, and Innovation

Diverse, equitable, and seamless access to physical and online collections, technologies, spaces, and services is integral to student creativity, research and innovation.

*Improve access to collections through collections enhancements.*

*Enhance the libraries’ roles as technology hubs to support the growing needs of our students and faculty.*
Strengthen Communication, Outreach, and Engagement with Local, Regional, and Global Communities

Effective communication, collaboration, and partnerships are essential for the success of the libraries and for enhancing the learning experience.

*Strengthen the libraries’ internal and external outreach and communication activities.*

*Expand the libraries’ engagement with local, national, and international partners.*
Enhance and Nurture a Diverse, Equitable, Inclusive, Anti-Racist, and Accessible Learning and Library Work Culture

A diverse, equitable, and inclusive work and learning culture enhances learning outcomes and retention for students and improves recruitment and retention of diverse and DEI-minded faculty and staff.

Enhance and sustain a library work culture that values all aspects of diversity and creates an equitable and inclusive virtual and physical environment.

Identify and remove barriers, support work-life balance, and strengthen dedicated networks to successfully attract, retain, and support faculty and staff from historically underrepresented groups.

Ensure collections, facilities, and services exhibit diversity and are inclusive.
Invest in Employee Excellence

By investing in our faculty, staff, and student employees, we underscore the value of our work, instill pride and an expectation of excellence in what we do, and ensure the ongoing vitality and effectiveness of University Libraries as an organization.

Demonstrate a sustained investment in our faculty, staff, and student employees

Nurture a civil and supportive work and learning environment that welcomes new ideas and fosters employee well-being.
Expand Initiatives in Sustainability and Resilience

Engaging in initiatives that advance sustainability and resilience is crucial to our success and to the longevity of the university and the communities we serve.

*Implement sustainable practices in operations and programming that promote sustainability and reduce waste and energy consumption.*

*Expand and promote open access initiatives and resources in support of a more equitable, resilient, and financially sustainable future.*

*Collaborate with campus and external partners to promote resiliency through programming and scholarly activities.*