

# 2022-2027

## University Libraries Strategic Plan



### Strategic Planning Task Force Committee

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University Libraries

Appalachian State University

2022-2027

Revised, August 2024



# MISSION

Appalachian State University Libraries are essential teaching and research partners inspiring and guiding all who pursue knowledge.

# VISION

We are dynamic partners in the campus and online learning communities in support of the university's mission and strategic directions. Our collections, facilities, services, technology, and instruction contribute to the educational success of students, staff, and faculty and are a vital part of the research lifecycle and other creative endeavors. Building on our values of service, innovation, engagement, and student success, we are dedicated to the goal of providing full and equal access to information resources.



# VALUE STATEMENTS

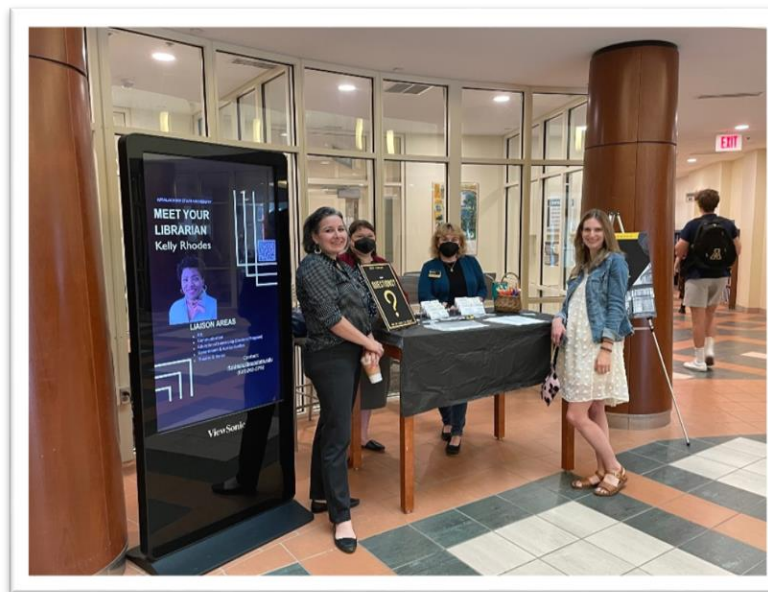
- Responsive and timely service to student and faculty learning and research needs
- Barrier-free access to services and resources
- Effective collaborations and partnerships with campus and community
- Thoughtful and respectful listening and dialog with each other and those we serve
- Employee professional and personal development and empowerment
- Intellectual freedom and critical discourse
- Innovation and creativity
- Sustainable and flexible approaches to resources and services

# Provide Transformational Educational Experiences

Engaged faculty and student relationships are essential to student success and an effective academic curriculum. Our library services are tailored to departmental needs and incorporate library liaisons as teaching partners and facilitators of student learning.

*Strengthen and promote the libraries' teaching and research roles through full implementation of our liaison program and targeted service improvements.*

*Develop, assess, and improve spaces, tools, and services (both in-person and online) to advance student and faculty success.*



# Advance Creativity, Research, and Innovation

Access to physical and online collections, technologies, spaces, and services is integral to student creativity, research and innovation.

*Improve access to collections through collections enhancements.*

*Enhance the libraries' roles as technology hubs to support the growing needs of our students and faculty.*



# Strengthen Communication, Outreach, and Engagement with Local, Regional, and Global Communities

Effective communication, collaboration, and partnerships are essential for the success of the libraries and for enhancing the learning experience.

*Strengthen the libraries' internal and external outreach and communication activities.*

*Expand the libraries' engagement with local, national, and international partners.*



# Contribute to a Supportive University Community Focused on Student Success

The University Libraries fosters student success through our resources, services, and facilities. To uphold our mission, we therefore must strive to remove obstacles that might impede any student from fully engaging with our specialized support whether online or in-person.

*Identify and remove barriers for students in accessing our spaces, services, and resources*

*Ensure interactions with students are affirming, welcoming, and considerate in supporting personal and academic endeavors and well-being*

*Gather student feedback through multiple means and implement suggestions and changes as is reasonable based on the feedback.*

# Invest in Employee Excellence

By investing in our faculty, staff, and student employees, we underscore the value of our work, instill pride and an expectation of excellence in what we do, and ensure the ongoing vitality and effectiveness of University Libraries as an organization.

*Demonstrate a sustained investment in our faculty, staff, and student employees*

*Nurture a civil and supportive work and learning environment that welcomes new ideas and fosters employee well-being.*



# Expand Initiatives in Sustainability and Resilience

Engaging in initiatives that advance sustainability and resilience is crucial to our success and to the longevity of the university and the communities we serve.

*Implement sustainable practices in operations and programming that promote sustainability and reduce waste and energy consumption.*

*Expand and promote open access initiatives and resources in support of a more equitable, resilient, and financially sustainable future.*

*Collaborate with campus and external partners to promote resiliency through programming and scholarly activities.*